



Markel Claims Vendor Management Office
Vendor Requests

RATE INCREASE REQUESTS

The Claims Vendor Management Office (CVMO) has established a standard window to consider rate increase requests. Eligible requests will only be considered during this timeframe.

Guidelines

- Vendor must be utilizing Markel's e-billing system to be considered for a rate increase.
- All requests must be submitted on the rate increase request form found on the [Claims Vendor Services](#) page.
- Rate increase requests for the following year must be received by September 30 in the current year to be eligible for consideration.
- Markel's CVMO will communicate all decisions by December 31.
- New rates will be effective January 1 for new and existing matters.
- All rate increases will be in effect for a minimum of 24 months.

Instructions for Vendor

- Go to our [Claims Vendor Services](#) page and complete the rate increase request form.
- Forms submitted after October 1 will be considered for the year after (ex. a rate increase request received October 10, 2016, will be considered for review in 2018 rather than 2017).

CVMO Process

- The CVMO will review all requests with senior claims leadership and communicate decisions to all parties.
- All accepted rates will be entered into the Markel Claims vendor management and billing systems.

Additional Information:

To be considered eligible, requests must meet the following criteria:

- 1) Requests are received on the rate increase request form;
- 2) Requests are received during the consideration period;
- 3) Firm has not received an increase in the preceding 24 months; and
- 4) Firm has full panel status (provisional status firms may not apply for increases).

Requests that are declined may be resubmitted during the next annual rate review period.

All questions and concerns must be directed to the CVMO at claimsvmo@markelcorp.com.