

# Procedures for Complaint Regarding Accounting, Internal Accounting Controls, or Auditing Matters

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The Audit Committee of the Board of Directors of Markel Corporation has adopted the following procedures for the receipt, retention and treatment by Markel Corporation and its subsidiaries of complaints regarding accounting, internal accounting controls or auditing matters. These procedures will be published on Markel's website and will be disseminated to all employees.

Complaints should be submitted in writing with sufficient detail to allow for proper investigation. Employees are encouraged, but not required, to give their identity so that appropriate follow up may occur. Employees may also use the hotline described in the Company's Code of Conduct to register complaints.

## **Complaints should be addressed to:**

Chairman  
Audit Committee  
Markel Corporation  
4521 Highwoods Parkway  
Glen Allen, Virginia 23060

Upon receipt of a complaint the Audit Committee will direct an appropriate investigation utilizing such internal and external resources as the Committee deems appropriate. The results of any investigation and actions taken will be documented and the records of a complaint and its resolution shall be retained for at least five years.

The Company will not permit retaliation of any kind against persons making complaints in good faith pursuant to these procedures.

